



greencross
GLOBAL

TRAINING BROCHURE

20+ years' experience
supporting organisations in
hospitality throughout the UK.

greencrossglobal.co.uk

0330 120 0105

ABOUT US

At Green Cross Global, we're more than a training provider - we're the compliance partner trusted by leading organisations in the Hospitality industry.

Trusted by Major Organisations in Hospitality

Accor Hotels, Heartwood Collection, Caledonian Heritable, Macdonald Hotels, and many others rely on us to keep their teams safe, confident, and compliant across their stores throughout the UK.



Built for Hospitality

- Training tailored to fast-paced, customer-facing environments
- Courses that work around working hours and shift patterns
- Delivered in-house, regionally, or at our nationwide venues
- Courses can be combined, to maximise training time (e.g. combining First Aid & Fire Marshal)

Fast. Flexible. Hospitality-Ready.

- 30,000+ delegates trained annually
- Accredited by TQUK, MHFA, SFA, and IOSH
- Ongoing microlearning via Green Cross Grow
- Scalable rollout for multi-site teams

What Sets Us Apart

- Rated 4.8/5 from over 10,000 independent reviews
- 20 – 40% more cost-effective than national competitors

Our mission is simple: Keep your hospitality teams safe, skilled, and compliant - without unnecessary cost or complexity.



COURSES

We offer a full portfolio of accredited, workplace-ready training designed to keep your teams safe, confident, and compliant.

First Aid Training

From 1-day Emergency First Aid at Work to full 3-day First Aid at Work, our courses meet HSE standards. All are TQUK-certified and include 24 hour certification. Whether in-store or off-site, we train your teams to respond with confidence, not hesitation.

Mental Health, Neurodiversity, and Suicide Awareness

We deliver accredited MHFA England courses, alongside neurodiversity and wellbeing programmes tailored for hospitality environments. Our Suicide Awareness training is accredited by Suicide First Aid (SFA). These sessions reduce stigma, build confidence, and support inclusive, psychologically safe teams.

Health & Safety

We cover everything from Fire Marshal and Evac Chair training to IOSH-accredited workplace safety, risk assessments, COSHH, manual handling, and more. Courses are designed to meet your specific requirements and align with your internal policies.

Customised to You

Every course can be adapted to reflect your working environment, risk profile, and team structure. We can incorporate internal policies, specific scenarios, or hospitality-specific requirements into delivery - so your training is relevant, not generic.

On-site, off-site, virtual, standard, or blended - we deliver how and where you need it.



FEES

We keep compliance affordable - without compromising on quality.

On average, our public courses save you £42 per person, and our on-site training saves you £295 per course compared to typical market rates.

Our prices are all-inclusive - certification, materials, and post-course support come as standard. No hidden extras.

	Public Venue			On-Site		
Course	Our Price (per learner)	St John Ambulance Price (per learner)	British Red Cross Price (per learner)	Our Price (per course)	St John Ambulance Price (per course)	British Red Cross Price (per course)
Emergency First Aid at Work (1 Day)	£148	£198	£173	£684	£780	£1,211
First Aid at Work (3 Days)	£336	£405	£359	£2,048	£2,218	£2,513
Fire Marshal	£100	£167	Not Available	£474	£540	Not Available
Food Safety/HACCP	Not Available	Not Available	Not Available	£1260	Not Available	Not Available
Mental Health First Aid	£342	£379	Not Available	£3,200	£3,500	Not Available

eLearning

Our eLearning courses are designed to meet the fast-paced demands of the hospitality industry, making it easy for staff to gain essential skills and knowledge at a time and place that suits them.

From compliance and safety to customer service and wellbeing, each course is practical, engaging, and suited to the challenges faced in hospitality settings. With flexible, accessible learning, your team can stay up to date while maintaining the high standards your guests expect.

eLearning Courses

- Accident reporting
- Anti-money laundering
- Bar staff
- Bullying + harassment
- COSHH
- Delivering bad news
- Disability awareness
- DSE
- Drugs + alcohol
- Energy efficiency awareness
- EDI
- H&S
- Fire
- Food
- Front of house
- GDPR
- Gender identity
- Handling aggressive behaviour
- Lone working
- Manual handling
- ND awareness
- Sexual harassment
- Slips, trips, falls
- Sharps
- Risk assessment
- Stress awareness
- Speaking confidently
- Young people in the workplace

WHY US

Branded Training

Training delivered under your brand, using your policies - for consistency across every site.

Green Cross Grow

Post-course microlearning with monthly 5-15 min refreshers to keep knowledge fresh. Annual refresher e-learning included at no cost.

Single Provider

First Aid, Mental Health, Fire, and Health & Safety - all from one trusted partner.

Express Certification

Digital certificates within 24 hours - ideal for audits and onboarding.

Dedicated Customer Success Manager

A named contact to manage bookings, rollout, reporting, and support.

Customer Portal

Real-time booking confirmation and live reporting across all stores.

Guaranteed Pass

If your colleague doesn't pass on our course, we'll offer a seat on the next course free of charge.

Blended Delivery

Reduce disruption with online theory + focused in-person practicals.

Competitive Pricing

Typically 20-40% lower than national competitors, with group and fixed rates.

4.8/5 from 10,000+ Reviews

Independently rated by learners - trusted at scale.

20+ Years' Experience

Decades of delivery for leading UK retailers and national brands.

Nationwide Coverage

UK-wide reach with training centres and mobile trainers.

Accredited Qualifications

Certified by TQUK, IOSH, MHFA England - fully recognised and audit-ready.



LET'S RAISE THE STANDARD, TOGETHER

We help organisations in hospitality train faster, smarter, and more affordably - without cutting corners. If you're ready for a single provider that understands your sector, delivers at scale, and saves you money, we'd love to talk.

We train your teams to be confident, compliant, and ready.



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